### **Attendance**

This section provides a general introduction to the Attendance module for current release of Shepherd's Staff.

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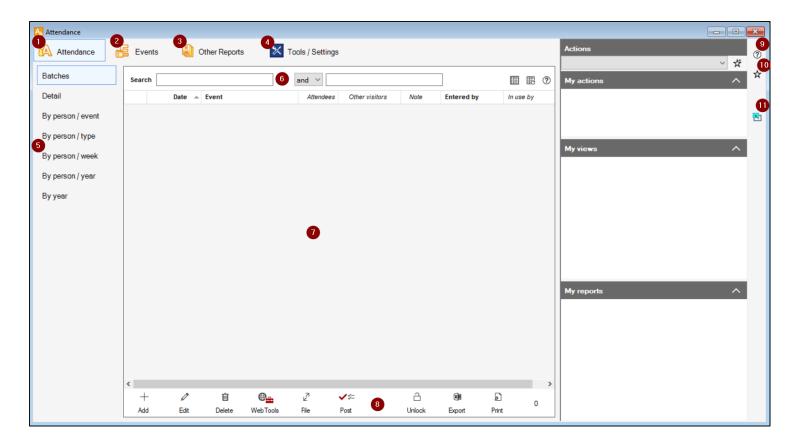
### Introduction to Attendance

# **Overview**

The Attendance module allows you to maintain records of your members' event attendance. Common tasks include creating and editing event records, adding and posting attendance batches, and viewing attendance reports. Attendance is contained in a single window with a series of tabs and a section under each with a status bar on the right side. This design will become more common in Shepherd's Staff in the future.

#### Note

At any time, you can press F1 to open the online help article pertaining to the section that is presently being viewed. In addition, a help icon is present in most views and it will also open a help article.



- 1 Main Menu—The main menu lists various shortcuts, some utilities (mostly customization options), window options, and help information.
- 2 Attendance Module—Clicking this will open the Attendance window.
- 3 Subgroups—This opens the subgroup module, where subgroups can be created, edited, and viewed.

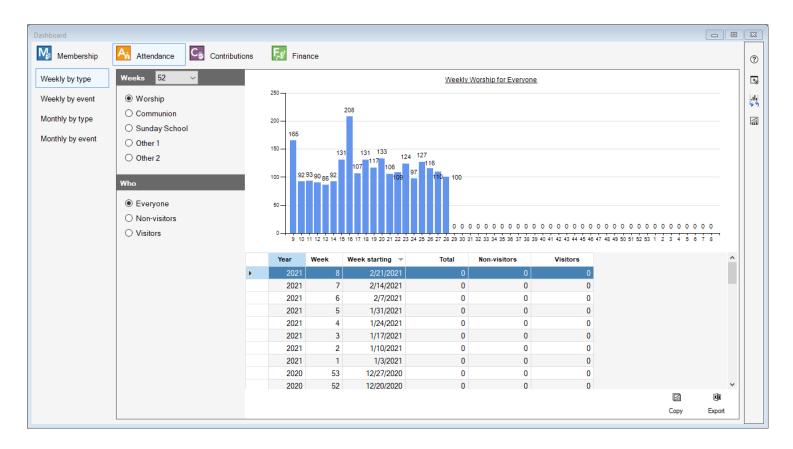
- WebTools—If your church has a registered database and an active support contract, you can enter attendance online and then sync it with the Attendance module. Clicking this icon will open the WebTools manager and allow you to sync attendance batches with Shepherd's Staff.
- 5 Attendance Tab—This tab contains batches and attendance details that are separated in various ways, like by year and type.
- 6 Event Tab—The event tab contains information regarding events at your church. This includes a list of all events separated by date, year, and enrollees.
- Reports Tab—This tab contains all reports that can be generated from the information in the Attendance module. Don't be surprised by the small list. Every section can be turned into a report that can be saved and generated at any time.
- 8 Tools/Settings Tab—This tab is visible only to those with supervisor permissions. It contains various tools and options concerning the Attendance module.
- Tab Sections—Each tab has a unique list of sections that will display various pieces of data. These sections take the place of the multitude of buttons in previous versions of Shepherd's Staff.
- Search and Filters—Each data grid can be searched using various methods, including specific dates, ranges, names, and other keywords. This feature is so robust it will be covered in a separate article. In addition, most data grids will have filters that can be applied to narrow down the data.
- Data Grid—The data grid contains all the information that relates to the selected section. Each column can be rearranged, resized, and sorted.
- 12 Command Line—The command line contains all options for the section that is presently being viewed. These options vary between sections, but all can be exported to Excel, printed, and saved for future use, and each has a count of the total lines of data.
- Help Icon—Clicking this icon will open the online help center in your default browser. This button will appear on various windows and will open the help article that is most closely related to the window you are presently viewing.
- Favorites—The favorites panel appears and disappears by clicking the star icon. It has four sections that list various actions, saved actions, views, and reports. This feature will be covered in more detail in another article.
- Float Window—This button allows the Attendance module to be dragged onto a different monitor if your computer has multiple screens.

### **Attendance Dashboard**

The Attendance Dashboard provides a quick snapshot of your Attendance data. This includes information about attendance types and different attendance events, and can show you a cross-section of your attendance by looking at either your visitors, your non-visitors, or both.

The Attendance Dashboard contains tabs for four different views. Weekly by type, Weekly by event, Monthly by type, and Monthly by event. Between these views, a couple of common functions are shared:

- Copy—Copies the graph within the selected section to the Windows clipboard.
- Export—Sends the data within the selected section to your spreadsheet program.



Each tab provides attendance data sorted in either weekly or monthly intervals, broken down by either attendance type or attendance events.

• Weekly by type - This tab provides week-by-week totals on attendance based upon the attendance type you select, for the group of people you select. First, select what time period you'd like to look at by

selecting the number of weeks in the "Weeks" drop-down list. Then, click the radio button for what attendance type you'd like to look at on this view. Next, under the "Who" section, select if you want to see figures for Everyone, Non-visitors, or Visitors within this view. The graph will then show at each data point, a particular week, and the number of people who attended within the group you selected. The chart below the graph will show you information on each week, with a total number of attendees, a number of non-visitor attendees, and a number of visitor attendees for the week.

- Weekly by event This tab provides week-by-week totals on attendance based upon the attendance event you select, for the group of people you select. First, select what time period you'd like to look at by selecting the number of weeks in the "Weeks" drop-down list. Then, click the attendance event you'd like to look at on this view. Next, under the "Who" section, select if you want to see figures for Everyone, Non-visitors, or Visitors within this view. The graph will then show at each data point, a particular week, and the number of people who attended within the group you selected. The chart below the graph will show you information on each week, with a total number of attendees, a number of non-visitor attendees, and a number of visitor attendees for the week.
- Monthly by type This tab provides monthly totals on attendance based upon the attendance type you select, for the group of people you select. First, select what time period you'd like to look at by selecting the number of years you'd like to look at in the "years" drop-down list. Then, click the radio button for what attendance type you'd like to look at on this view. Next, under the "Who" section, select if you want to see figures for Everyone, Non-visitors, or Visitors within this view. The graph will then show at each data point, a particular month, and the number of people who attended within the group you selected for each year of the time period you selected. The chart below the graph will show you information on each month, with a total number of attendees, a number of non-visitor attendees, and a number of visitor attendees for the month.
- Monthly by event This tab provides monthly totals on attendance based upon the attendance event you select, for the group of people you select. First, select what time period you'd like to look at by selecting the number of years in the "Years" drop-down list. Then, click the attendance event you'd like to look at on this view. Next, under the "Who" section, select if you want to see figures for Everyone, Non-visitors, or Visitors within this view. The graph will then show at each data point, a particular month, and the number of people who attended within the group you selected for each year within the time period you selected. The chart below the graph will show you information on each month, with a total number of attendees, a number of non-visitor attendees, and a number of visitor attendees for the month.

### **Batches**

### **Overview**

An attendance batch is used to add the attendance for an event on a particular date. This allows you to select multiple people to show they attended the event, which then creates attendance records for each person. This is used to track attendance throughout the year for reports.

There are multiple ways to enter a batch into Shepherd's Staff. There are two different versions of batch entry (Advanced and Basic), along with WebTools, and the ability to import a file. Once a batch is created, it must be posted before the attendance records are added. Once a batch is posted, options for editing it become very limited, so be sure to have all attendance entered correctly before posting the batch.

If a batch is posted by mistake, all attendance records and event records must be deleted, and the batch must be recreated. If only a couple of people are missing from the batch, entering the attendance from the detail view is the easiest method. If the batch was posted for the wrong event, date, or type, you can use the Fix attendance posting mistakes utility.

#### Note

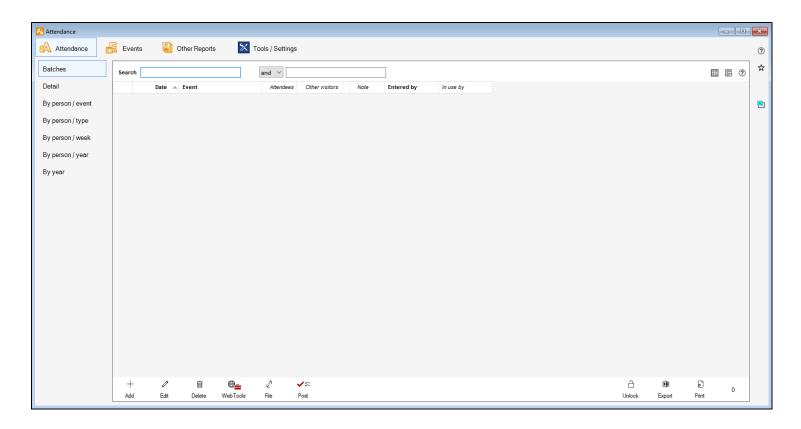
Batches can be edited by only one person. If you are using a networked database, having more than one person edit a batch will cause errors and possibly corrupt the data once the batch is posted. Because of this, there is now a field on the batch view that displays who is editing the batch.

# **Key Parts**

- » Add—Opens a new window where you can select the event, date, and entry method. This window will also display the last time the event occurred.
- » Edit—Edits the selected batch. This is also how you can change the entry method.
- » Delete—Removes the selected batch. This cannot be undone.
- » Post—Submits the selected batch, and creates an event record and attendance records for all people who attended.
- » WebTools—This button opens a window where you can select the batches that have been completed in WebTools and import them into Shepherd's Staff. WebTools needs to be synced for batches to appear in

this window.

- » Unlock—Unlocks the batch. If a batch is being edited by another user on a network, the batch becomes locked. This means no one else can edit it until the other user is finished. Before clicking the \*Unlock\* button, confirm no one else is working with the batch. If two people enter attendance into the same batch, the database can become corrupt.
- » File—Clicking this opens a window allowing you to import and export batches. This is used if you create batches from a remote location but do not have access to WebTools.
- » Export—Exports the batch grid to an Excel file.
- » Print—Creates a batch report and opens the print preview that lists all the attendees for the selected batch.



### **Basic Batch Entry**

# **Overview**

The Basic Batch Entry is a simplified attendance-entry method and is similar to how Church360° Members® does attendance batch entry. Instead of two columns where people are transferred from one to another, you will see names listed horizontally by household. You can select people by clicking on their names.

In this view, only names are displayed. Other information like grades and ages are not shown. Filters are also limited to basic categories; options like lists and subgroups are unavailable. A huge advantage of this screen, though, is that it works well on touch-screen devices.

The Basic Batch Entry view lists all people by household. People can be marked as attended by clicking on the first name or the household name. Clicking the household name will mark every person in the household as attended. For events with multiple types of attendance, there will be a column for each type, and you can mark each column separately to show what the person participated in. This is how you will mark those who attended worship but did not commune.

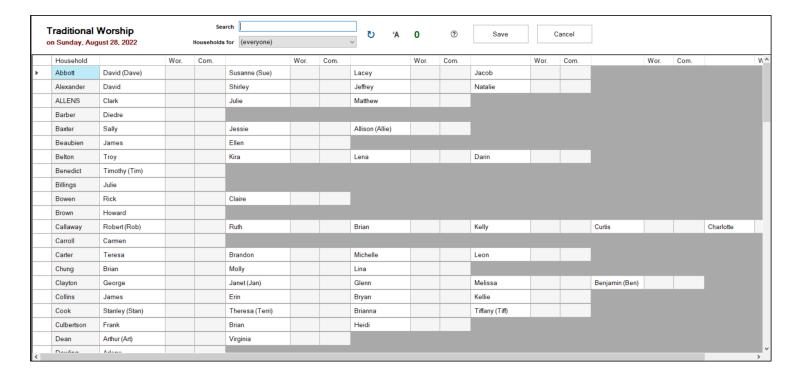
At the top of the view, you will see a search bar and a filter drop-down. Next to these is a refresh button, which will remove any searches or filters. Then there is a font-size button, which will cycle through different font sizes. Next is a count of the number of people who attended. On the right is a help icon and buttons to save and cancel.

# Here is how to enter attendance using the Basic Batch Entry method:

- Open the Attendance module and select the **Attendance tab**, then select the **Batches section**. This should be the default view when the module is opened.
- 2 Click **Add**.
- 3 Select an event and the date of the event. Select Basic under the entry method heading on the right.
- 4 Click **Continue**. The batch entry window will appear.
- Select the **Household** name to add all people in the household, or select the **Person** name to add an individual person. You also can select the worship type next to a person's name to mark the person as

attended.

- 6 Use the **Search** and **Filter** to narrow down people.
- When you are finished, click **Save**.



### **Advanced Batch Entry**

# **Overview**

The Advanced Batch Entry is the same as the traditional batch entry from older versions of Shepherd's Staff. After selecting a service type and date, you can select people from a list of possible attendees and then add them to the list of attendees in the batch. Possible attendees can be filtered by various options like current members, all members, enrollees, and those in specific subgroups or lists. After all attendees have been added to the batch, you can post the batch and save it to the database.

#### Note

Once a batch is posted, the options to edit the batch are limited. You can change the date, event, and type using the Fix Attendance Posting Mistakes utility. To add people to the batch, you will have to add them one at a time by adding an Attendance Detail. Alternatively, you can delete all attendance details and the record in the **By date** category of the **Events** tab, then add the batch again.

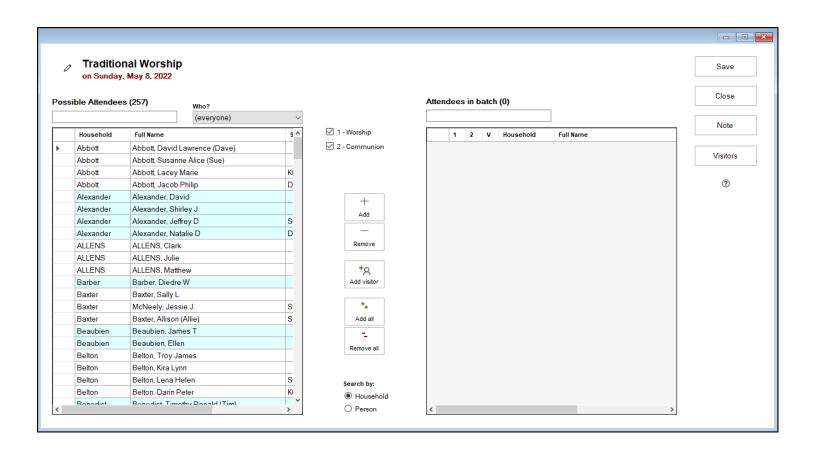
### **Key Parts**

- » Event summary—The event name and date are listed in the upper left corner.
- » Possible Attendees—This is a list of people who may have attended the event. This list can be changed by selecting a different group in the **Who?** drop-down. Above this section is a search bar that can be used to find a specific household or person (depending on the **Search by** selection).
- » Who?—This drop-down filters out people based on various options, like current members (those not labeled as inactive in the Membership module), enrollees, or non-members, and you can select people from various lists and subgroups.
- » Event types—If there are multiple types listed for the event you are entering attendance for, the types will be listed between the **Possible Attendees** and **Attendees in batch** sections of the batch entry view. Selecting a type will add future people with only that type listed. This is useful for distinguishing who attended worship but did not commune.
- » Add, Add all, Remove, and Remove all—These buttons add and remove people from the batch. Selecting people from **Possible Attendees** and clicking **Add** will add them to the **Attendees in batch** section. Selecting people from **Attendees in batch** and clicking **Remove** will remove them from the batch. Clicking **Add all** and **Remove all** adds and removes everyone in mass.

- » Add visitor—Clicking this will bring up a window where you can quickly add a visitor to Shepherd's Staff. The name field is the only required field and the record will show up in the Membership module. Any notes added this way can be found on the household record for the new visitor added.
- » Search by—This selection changes how the **Possible Attendees** are sorted and how the search functions.
- » Attendees in batch—This list contains all the people who are presently marked as having attended the event.
- » Note-Attaches a note to the batch that can be viewed in the future. This note can contain anything.
- » Visitors-Allows you to add a visitor head count to the batch if you have unknown visitors. You can add a count to any event type which will allow you to track both attendance and communion numbers separately.

# Here is how to add a batch using the Advanced Batch Entry:

- Open the Attendance module and select the **Attendance tab**, then select the **Batches section**. This should be the default view when the module is opened.
- 2 Click Add.
- 3 **Select an event** and the **date** of the event. Select **Advanced** under the entry method heading on the right.
- 4 Click **Continue**. The batch entry window will appear.
- Under **Possible Attendees**, you can use the **Who?** drop-down and the **search bar** to filter specific individuals. In addition, the list can be sorted by selecting either **Household** or **Person** under **Search by** in the middle of the view.
- Select individuals in the **Possible Attendees** column and select **Add** to move them to the **Attendees** in batch Be sure the correct event type is selected if the event has multiple types listed in the middle of the screen.
- 7 To remove an attendee, select the person in the **Attendees in batch** column and click **Remove**.
- 8 Add any **notes**.
- 9 Click Save.



### **Import and Export Batches**

# **Overview**

This utility allows you to export and import an unposted Batch. This is useful for users who do not have access to WebTools and want to enter attendance from a separate location. The utility will export a file that can be put onto a flash drive or a cloud account and then imported at the church. We strongly encourage you to use WebTools so that attendance batches can be created online and imported into Shepherd's Staff® without the need of a flash drive.

#### Note

Batches must be unposted to be exported and must have at least one person already in the batch. Export and import files from 2018 and older versions of Shepherd's Staff are not compatible with the newer version.

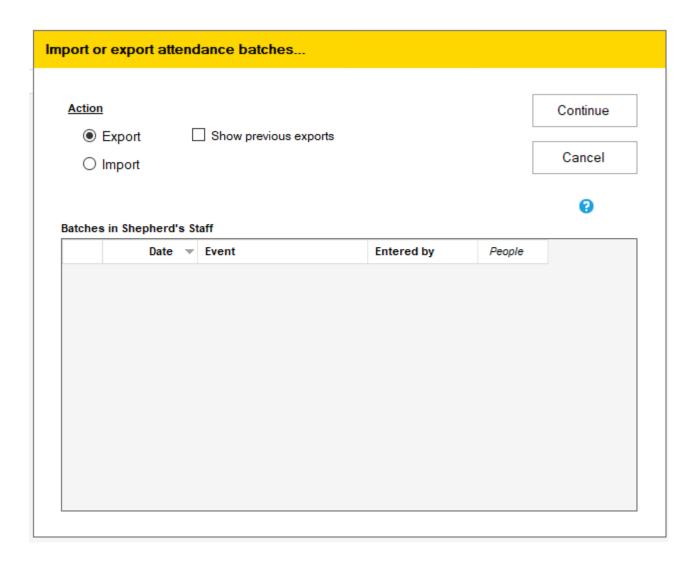
# **How to Export a Batch:**

- 1 Open the **Attendance** module and select the **Batches section**.
- 2 Select the **File** icon at the bottom of the window.
- 3 A new window will appear. By default, **Export** will be marked under **Actions**.
- 4 Select the **Batch(es)** you would like to export and click **Continue**.
- 5 A window will open where you can select a location for exporting the file.

### **How to Import a Batch:**

- Open the Attendance module and select the Batches section.
- 2 Select the File icon at the bottom of the window.
- 3 A new window will appear. Select **Import** under **Actions**.
- 4 A window will appear where you can navigate and select the export batch file.
- A summary of all batches saved in the location selected will appear at the bottom of the **Import and Export window**. Select the **Batch(es)** that you wish to import.

6 Click **Continue** to import the batches.



### **Detail**

# **Overview**

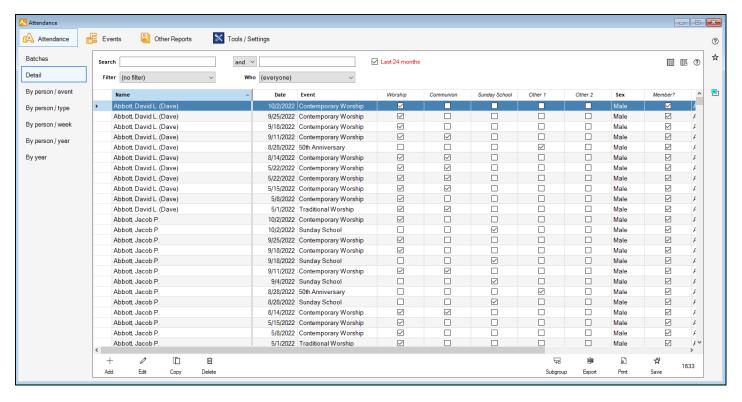
The Attendance Detail view displays all the attendance records for each member. These records display the date and the event that the person attended. This list can be quite extensive with churches with many members or with a variety of events where attendance is recorded. Because of this, filter and search bars are available at the top of the page to quickly search for people attending a specific event at a specific date and you can save and print the view as a report.

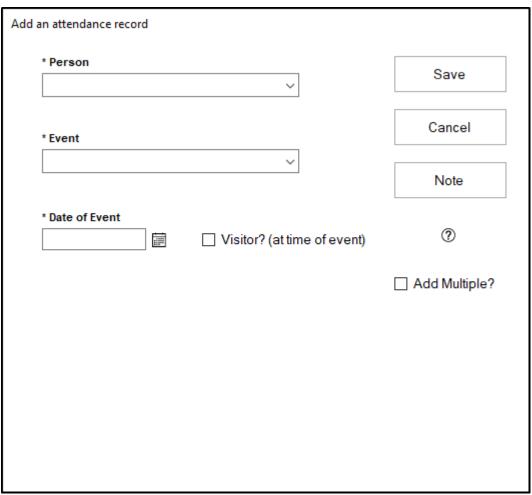
Attendance records are created automatically once an attendance batch has been posted. You also can enter attendance by adding an attendance record from this view. This is helpful for when you missed a small number of individuals when creating a batch or added the incorrect people. In addition, you can edit, copy, and delete records and even make the view a static subgroup.

### Here is how to add an attendance record:

- 1 Open the **Attendance** module and select the **Detail section**.
- 2 Click Add at the bottom of the screen.
- A new window will appear. Select a **Person**, **Event**, and **Date**. If the event has multiple types, options will appear on the lower half of the window.
- 4 Add a **Note** if needed.
- If the person was a **visitor at the time** of the event, select the **Visitor?** You also can select the **Add Multiple?** checkbox if you are adding more than one person. The window will reappear after saving.

  Since Shepherd's Staff assumes you are adding multiple people to the same event, the event and date will remain the same.
- 6 Click Save when you are finished.





### By Person/Event

# **Overview**

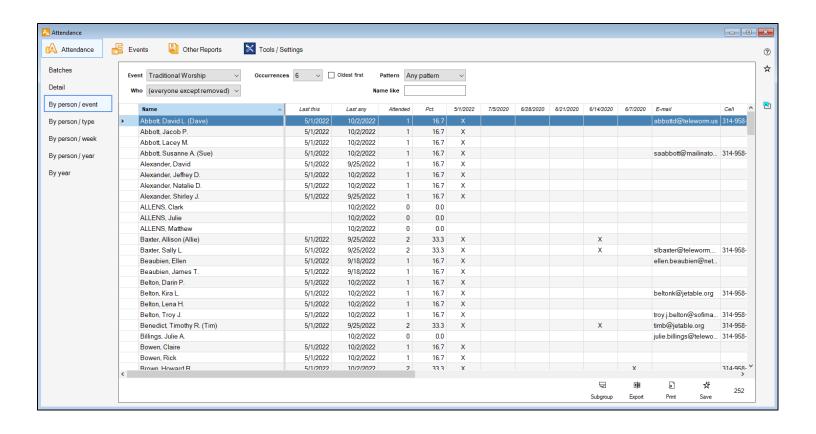
This view displays the attendance habits of a person and breaks down the information by event. It lists when the person last attended (either the selected event or any event), the number of events attended, and other information. The view has a variety of searches and filters to narrow down the list of people. Finally, like other views, it can be saved, created into a static subgroup, and printed.

#### Note

This view is for reference only and data cannot be changed. If you find a discrepancy, you will have to make the changes in the detail section and edit the attendance record.

# Here is how to use the By Person/Event view:

- 1. Open the Attendance module and select the By Person/Event view.
- 2. Use the **Event** and **Who** drop-downs to narrow your search.
- 3. Use the **Occurrences** drop-down to determine the number of events.
- 4. Use the **Pattern** drop-down to filter out various Worship Patterns, such as the attendance percentage or an increase or decrease in attendance.



### By Person/Type

### **Overview**

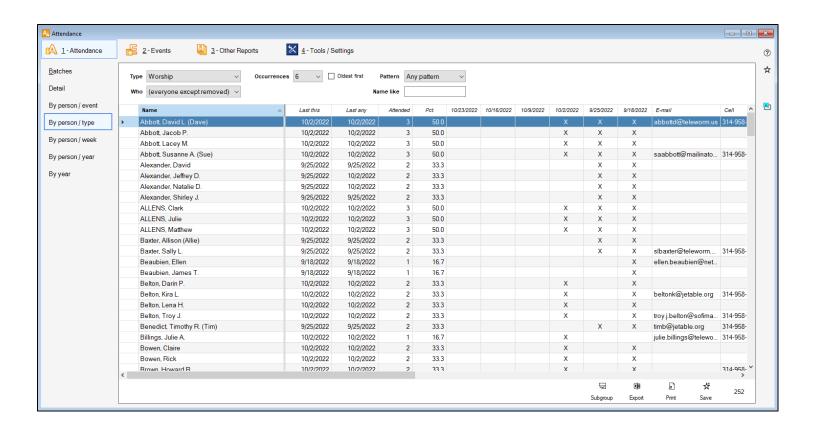
This section is the same as the By Person/Event section, except the data is broken down by event type instead of specific events. The section lists when a person last attended (either the selected event or any event), the number of events attended, and other information. The view has a variety of searches and filters to narrow down the list of people. Finally, like other views, it can be saved, created into a static subgroup, and printed.

#### Note

This view is for reference only and data cannot be changed. If you find a discrepancy, you will have to make the changes in the detail section and edit the attendance record.

# Here is how to use the By Person/Event view:

- 1 Open the **Attendance** module and select the **By Person/type**
- 2 Use the **Event** and **Who** drop-downs to narrow your search.
- 3 Use the **Occurrences** drop-down to determine the number of events.
- 4 Use the **Pattern** drop-down to filter out various Worship Patterns, such as the attendance percentage or an increase or decrease in attendance.



### By Person/Year

### **Overview**

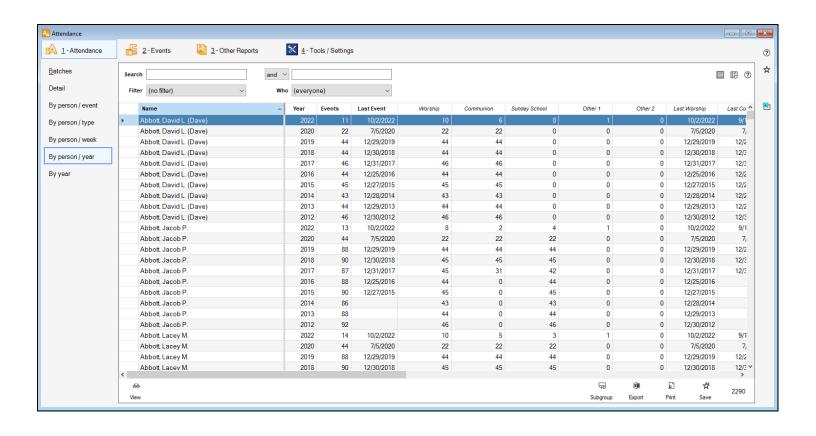
The **By Person/Year** tab contains a summary of each person's attendance by year. In this view, you will find information such as the total number of events each person attended, the event type that was attended, and membership data such as the ministry group, participation, and person assigned. The view has a variety of searches and filters to narrow down the list of people. Finally, like other views, it can be saved, created into a static subgroup, and printed. In the command line, you will find a **View** button that will bring up the attendance summary for the selected person.

#### Note

This view is for reference only and data cannot be changed. If you find a discrepancy, you will have to make the changes in the detail section and edit the attendance record.

# Here is how to use the By Person/Year view:

- Open the **Attendance** module and select the **By Person/Year view**.
- 2 Use the **Filter** and **Who** drop-downs to narrow your search.
- 3 Use the **Search** to narrow down people, dates, and even the worship pattern.
- 4 Select **View** to preview the attendance summary.



### By Year

### **Overview**

Most churches will have historical attendance data they would like to add into Shepherd's Staff® without having to enter each attendance date as a batch. The Year Summary view allows you to enter an entire years' worth of attendance data at once by entering the total for the event types. When you edit a summary, you can also view the attendance averages and medians for each type of event. Notes about each year's attendance can also be added.

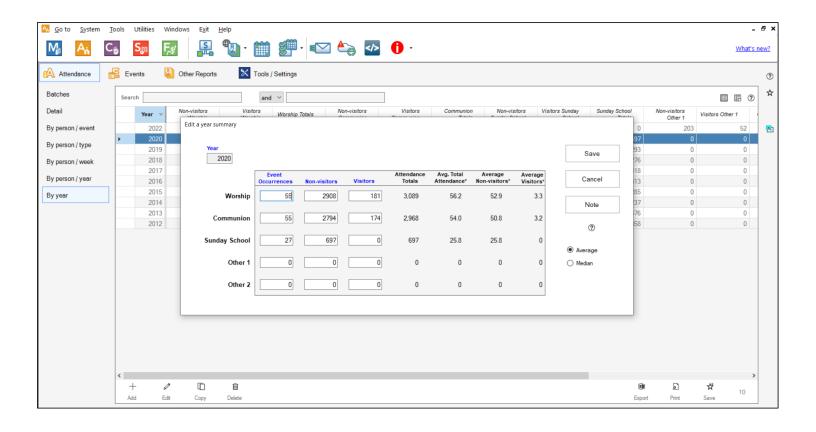
Use the buttons at the bottom of the table to add, edit, copy, and delete a year summary. In addition, you can double click a row to edit that specific summary.

#### Note

Year summaries are automatically created once a batch for that year is posted. Year summaries cannot be deleted unless the event summaries for that year are deleted. (You can do this by navigating to the **Events** tab, then to the **By date** table.)

# Here is how to add or edit a year summary:

- 1 Under the **Attendance** tab, select the **By year view.**
- 2 Double click the row to edit the summary, or click **Add** at the bottom of the table to add a summary.
- 3 Enter the data into the Year, Event Occurrences, Non-visitors, and Visitors
- 4 Add a note if needed.
- 5 Click Save once finished.



### **Attendance Summary**

### **Overview**

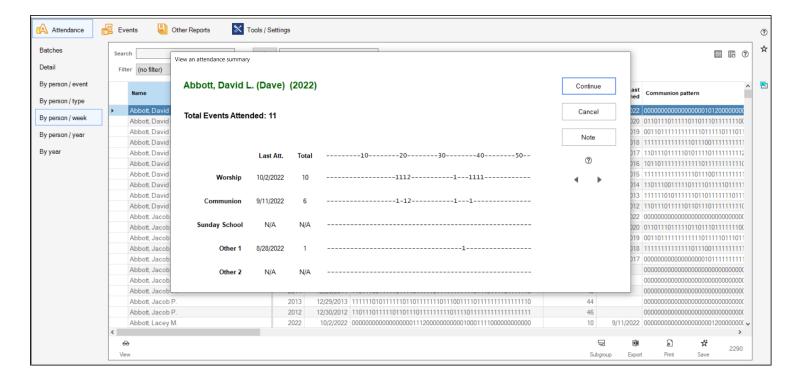
The Attendance Summary view displays each person's attendance statistics over the course of a year. This can be viewed by clicking the **View** button in the lower left corner of the **By person/week** or the **By person/year** categories of the Attendance tab. The view displays all the different event types with columns listing the last event the person attended in the year, the total number of events they attended, and their worship pattern. In addition, you can make a note for the person for the given year.

#### Note

This view is for reference only and data cannot be changed. If you find a discrepancy, you will have to make the changes in the detail section and edit the attendance record.

# Here is how to view the attendance summary:

- 1 Click the **Attendance** tab and then the **By person/week** or **By person/year view.**
- 2 Select or search for the person you wish to view.
- 3 Click **View** in the bottom left corner under the table. A window will appear displaying the statistics for the selected person.



### **Year Summary**

# **Overview**

Most churches will have historical attendance data they would like to add into Shepherd's Staff® without having to enter each date as a batch. The Year Summary view allows you to enter an entire years' worth of attendance data at once by entering the total for the event types. When you edit a summary, you can also view the attendance averages and medians for each type of event. Notes about each year's attendance can also be added.

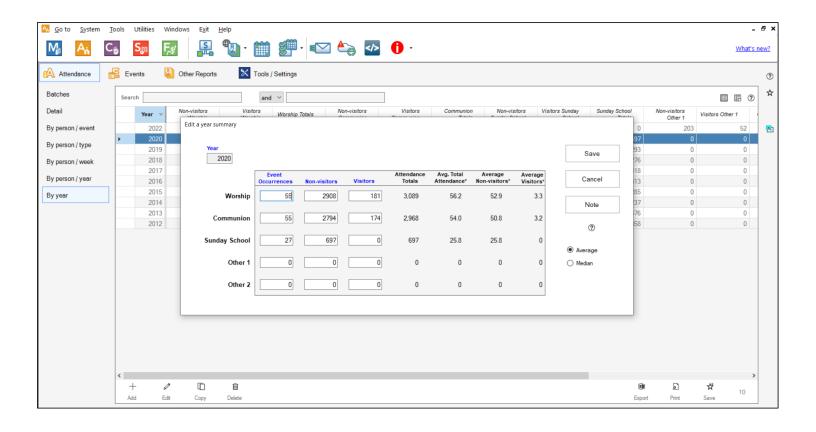
Use the buttons at the bottom of the table to add, edit, copy, and delete a year summary. In addition, you can double click a row to edit that specific summary.

#### Note

Year summaries are automatically created once a batch for that year is posted. Year summaries cannot be deleted unless the event summaries for that year are deleted. (You can do this by navigating to the **Events** tab, then to the **By date** view.)

### Here is how to add or edit a year summary:

- 1 Under the **Attendance** tab, select the **By year view.**
- 2 Double click the row to edit the summary, or click **Add** at the bottom of the table to add a summary.
- 3 Enter the data into the **Year**, **Event Occurrences**, **Non-visitors**, and **Visitors**
- 4 Add a note if needed.
- 5 Click Save once finished.



### **Worship Pattern**

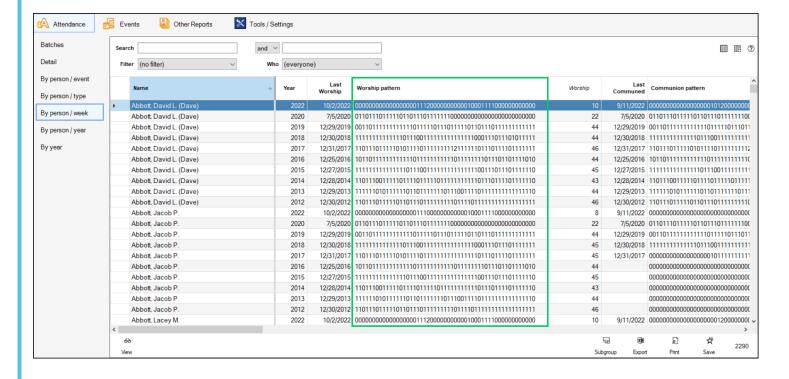
### **Overview**

Worship patterns are a new concept in Shepherd's Staff that allow you to easily analyze people's worship habits. Most views under the **Attendance** tab contain either a drop-down filter or a visual representation of the worship pattern. The drop-down filters list options for changing the view based on worship patterns that may not be displayed. These options include attending more or less than half the time, having an increase or decrease in attendance, and other criteria. The **By person/week** category is the only view that has a visual representation of the worship pattern.

The worship pattern is a series of numbers that contains fifty-three digits. Each digit represents the total number of events the person attended in a given week. Fifty-three weeks are displayed because in some years, there may be an extra week depending on what day the year starts. All drop-down filters are based on this series of numbers. Various formulas are then used to determine the results of the drop-down selection.

#### Note

Worship patterns in reports may replace "0" with "\_".



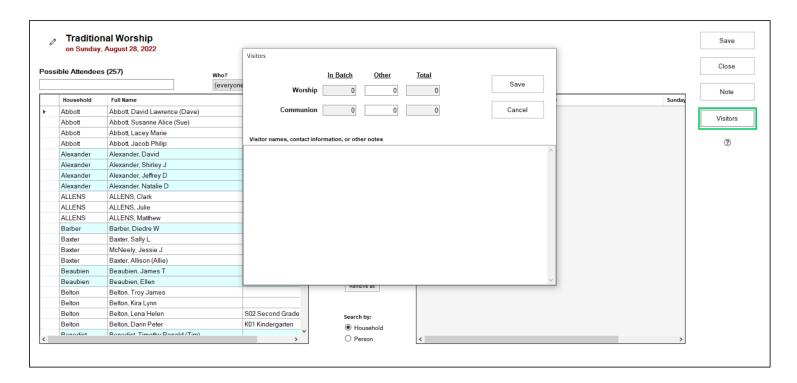
### **Adding an Event Head Count**

### **Overview**

It is not uncommon for an event to occur for which the only form of attendance that is needed is a head count. Visitors also sometimes do not provide enough information to justify creating a household and person in the Membership module. Because of this, Shepherd's Staff® has several ways to add a head count to an event batch or event record.

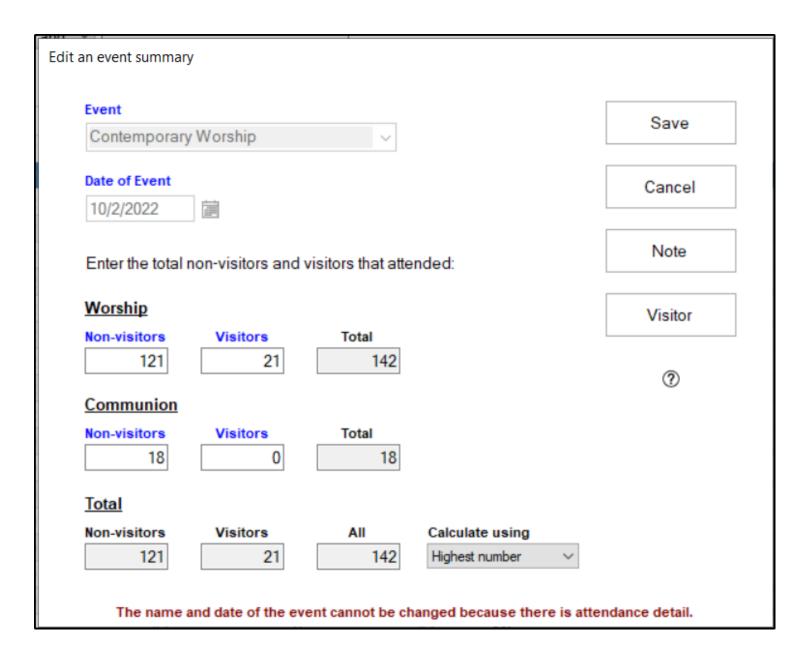
### Adding a visitor head count to an attendance batch

In this situation, you are making an attendance batch for an event and you only want to add the head count of unknown visitors. This can be done by simply creating a batch with the **Advanced Batch Entry** and clicking the **Visitors** button on the right side of the window. If you have a batch already created, select it from the **Attendance Batch** view and click **Edit**. Select **Advanced** and then click **Visitors**.



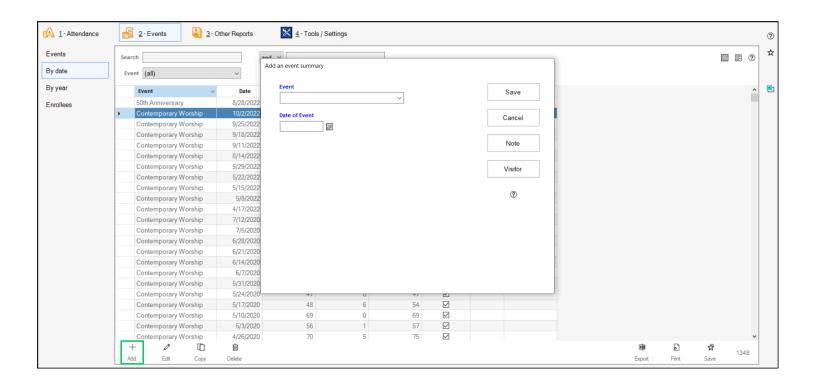
# Adding a head count to a previously entered batch

When an attendance batch is posted, it creates an event record, which can be found in the **Events** tab under the **By Date** category. To access, **double-click the event record** and **edit** the non-visitor and visitor count.



# Adding an event record with only a head count

For an event in which only a head count was taken and no specific people need to be listed as attended, you can create an event record without having to create an attendance batch. To do this, go to the **Events tab**, then choose **By Date** and click **Add**. This will bring up a new window, where you can select the Event, Date, and then enter the totals for visitors and non-visitors.



### **Events**

# **Overview**

Without event records, you cannot enter attendance. If you are using Shepherd's Staff for the first time, you will need to create at least one event record in order to enter attendance. An event record should be made for every event the church has that it wants to track attendance for. Usually this is for the various worship services and for Sunday School.

#### Note

It is suggested that you have an event record for each service and each Bible study or Sunday School class that you are tracking attendance for. This will allow you to better track data when generating reports. Information about Kiosks and Check-in will be covered in a separate article.

Each event record has a name, event type, description, enrollees, and special setting for a kiosk and checkin if your church uses them. Only an event name and type are required to create the event record. Enrollees are not required, but it is recommended you add them because it makes entering attendance easier.

# **Event Types**

Event types are used when one event may have two different types of attendance being tracked. This is required for church services during which Communion participation is tracked. When attendance is entered, you have the option of marking each person as having participated in just the service or in both the service and Communion. Every event must have at least one event type selected.

#### Note

By default, Shepherd's Staff has event types called **Worship**, **Communion**, and **Sunday School**. You have the option of adding two additional, custom event types in the **Tools/Settings** tab under **Change attendance types**.

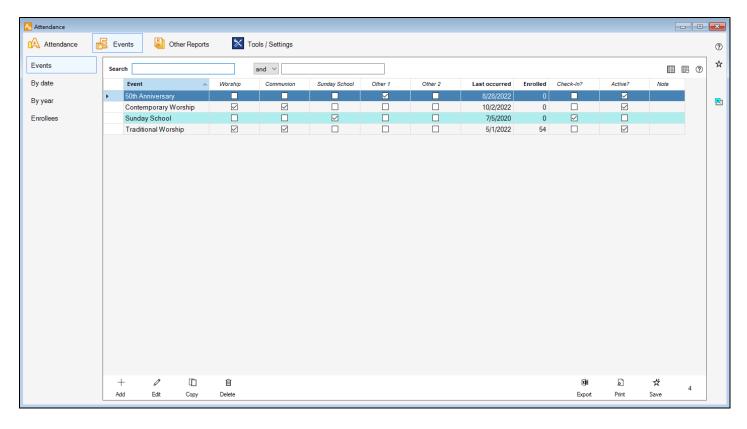
### **Key Terms**

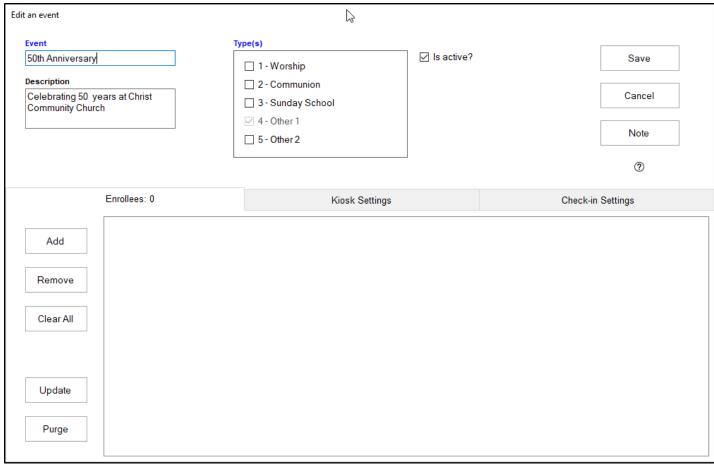
- » Event—The name of the event that is being added or edited.
- » Description—A brief summary of the event.

- » Types—A categorization used to distinguish events. Multiple types can be selected for an event and attendance can be added for each event type.
- » Is Active?—Only active events can have attendance added to them. Once attendance has been added to an event record, the event record cannot be deleted. It must be marked as inactive if it is no longer used.
- » Enrollees—People who attend an event on a regular basis. This can be used to quickly filter out people from any view in the Attendance module.
- » Kiosk Setting—Setting used when a kiosk is in use at the church. Kiosks allow users to enter themselves as attending an event.
- » Check-in Setting—Setting used when an event is set up to have people check in and to have name tags be printed for attendees. This is commonly used for Sunday School or childcare situations.

### Here is how to add or edit an Event:

- Open the Attendance module and select the **Events** tab, then select **Events**
- 2 Click **Add** in the command line or double click an event from the list to edit it.
- 3 Add an **Event** name and select the appropriate **Type**.
- 4 Add any Enrollees.
- 5 Click Save.





#### By Date

#### **Overview**

The **By date** view lists all the event records by date and displays the attendance total for each event. If you want to enter just a head count for an event, this is the place to do it. This is an efficient method if taking specific attendance is not an option; however, this data will not be reflected on the profile for any specific person. You can also edit, copy, and delete records.

#### Note

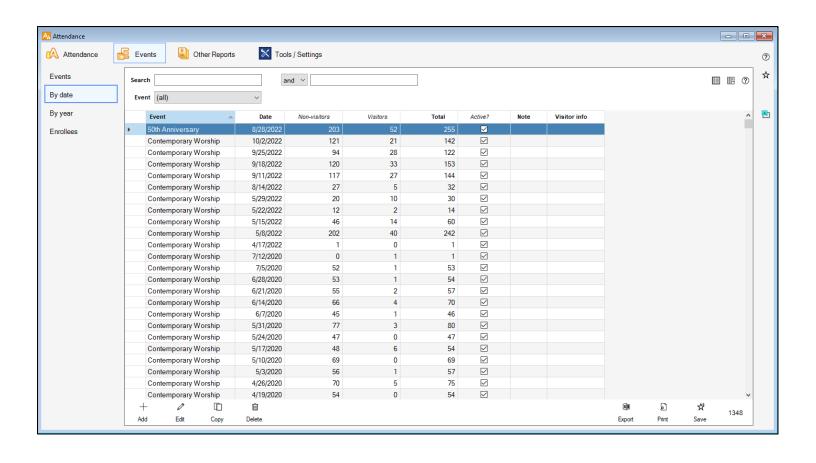
Event records are automatically created once a batch is posted. An event record cannot be deleted unless all related attendance records in the Attendance **Detail** view are deleted first.

#### **Key Terms**

- » Event—A drop-down used to select the type of event a record is for.
- » Calculate using—Changes how the totals for the event are calculated, either by using the highest number or adding the event types together. For example, in a worship service, you would use the highest number, which would be the worship event type. This is because not everyone who attended may have taken Communion.

# Here is how to add or edit an event summary:

- Open the Attendance module and select the **Events** tab, then select the **By date view**.
- 2 Click **Add** in the command line, or double click a record to edit it.
- 3 Select an **event** from the drop-down and select a **date**.
- 4 Enter the **Non-visitor** and **Visitor** head counts.
- 5 Click Save.

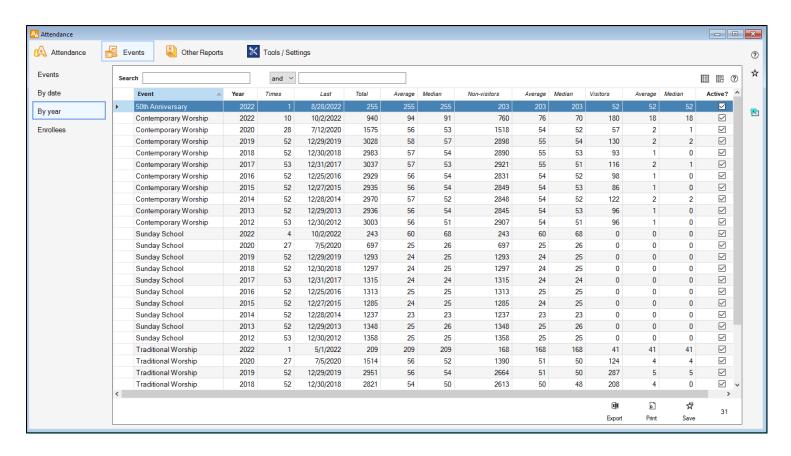


#### By Year

# **Overview**

The **By year** category is a reference-only view that displays the yearly data for each type of event. Statistics in this view are generated from the totals that are in the **By event** view. Any changes to the event records will reflect in this view. The statistics this view displays are the number of times the event occurred in a given year and the total and average attendance for both members and non-members in that year.

The view can be reached by opening the Attendance module, clicking on the **Events** tab, and clicking on the **By year** category.



#### **Enrollees**

#### **Overview**

Enrollees are people who attend an event the most often. While optional, it is recommended that you update and use a list of enrollees. In every view, enrollees can be selected from a filter drop-down and used to display data for those most likely to attend an event. The enrollee list can also be used to narrow down reports and subgroups.

The list of enrollees can be added to or updated at any time. When you first create an event, you will only have the option to add enrollees manually by clicking the **Add** button. If you edit the event, you will have the option to add enrollees manually or to automatically **Update** the list. **Update** will look through the attendance records for the past thirty days and will add anyone who has attended the event twice in that time frame. To remove enrollees, click the person's name and click **Remove** or use **Purge**. Purge will automatically remove people who have not attended the event in the past 120 days.

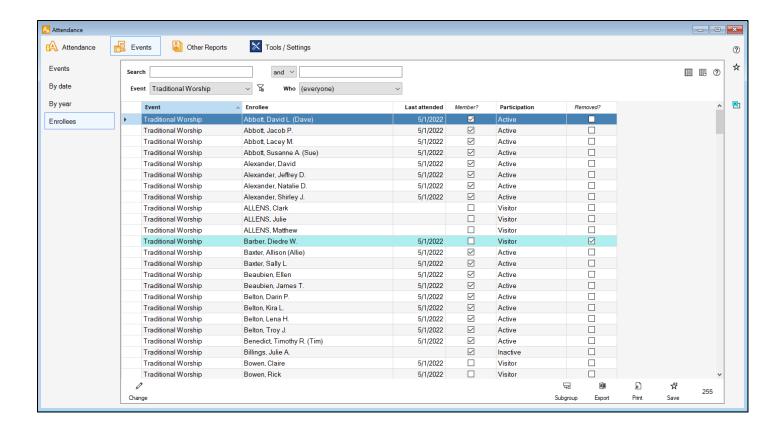
# **Key Terms**

- » Add—Adds people to the list of enrollees.
- » Remove—Removes selected people from the list of enrollees.
- » Clear All—Removes all people from the list of enrollees.
- » Update—Adds people who have attended the event twice in the past thirty days.
- » Purge—Removes people who have not attended the event in the past 120 days.

#### Here is how to use the Enrollees view:

- 1 Open the Attendance module and select the **Events** tab, then select the **Enrollees view.**
- 2 Select a row for the event for which you want to add or remove enrollees.
- 3 Click **Change** below the grid or double click the event name.
- 4 Click Add or Update.

- Clicking **Add** will bring up a view similar to the Advanced Batch Entry with two columns. Select the people from the list of possible attendees (left side) and click **Add** to add them to the list of selected enrollees (right side). Use the **Ctrl** key on your keyboard to select multiple people at once. When you are finished, click **Continue**.
- 6 Clicking **Update** will display a description of who will be added to the enrollee list. After confirming the list of enrollees, click **Continue**.
- 7 To clean up the list of attendees, select people from the list and click **Remove**. Alternatively, you can select **Purge** to automatically delete people.
- 8 When you are done making changes to the event, click **Save**.



Edit an event							
Event	Type(s)						
Traditional Worship	✓ 1 - Worship	☑ Is active?	Save				
Description	2 - Communion						
8:00 AM to 9:00 AM	3 - Sunday School		Cancel				
	☐ 4 - Other 1						
	☐ 5 - Other 2		Note				
			<b>②</b>				
Enrollees: 255	Kiosk Settings		Check-in Settings				
Abbott, David Lawrence (Dave Abbott, Jacob Philip Abbott, Lacey Marie Abbott, Susanne Alice (Sue) Alexander, David Alexander, Jeffrey D Alexander, Natalie D Alexander, Shirley J ALLENS, Clark ALLENS, Julie ALLENS, Matthew Barber, Diedre W Baxter, Allison (Allie) Baxter, Sally L. Beaubien, Ellen Beaubien, James T	Belton, Troy James Benedict, Timothy Ro Billings, Julie A. Bowen, Claire Bowen, Rick Brown, Howard Raym Callaway, Brian Patric Callaway, Kelly Nicole Callaway, Robert Will Callaway, Ruth Elizab Carroll, Carmen Janic Carter, Brandon Jame Carter, Leon Carter, Michelle Rene Carter, Teresa Wand	ond k race e iam (Rob) eth e ess	Clayton, Benjamin Joseph (Ben) Clayton, George Frank Clayton, Glenn Gerald Clayton, Janet Twila (Jan) Clayton, Melissa N. Collins, Bryan Michael Collins, Erin Tiffany Collins, James Andrew Collins, Kellie Leah Cook, Brianna Lee Cook, Stanley Jeffrey (Stan) Cook, Theresa (Terri) Cook, Tiffany Michelle (Tiff) Culbertson, Brian Philip Culbertson, Frank L. Culbertson, Heidi				
Belton, Darin Peter Belton, Kira Lynn Purge Belton, Lena Helen	Chung, Brian H. Chung, Lina Caroline Chung, Molly		Dean, Arthur Nathaniel (Art) Dean, Virginia Florence Dowling, Arlene Kimberly				
<b>«</b>				>			

#### **Reports Overview**

# **Built-in Reports**

In the past, Shepherd's Staff offered dozens of reports, but many simply pulled data from a view. Now, to simplify processes, the software contains a smaller number of reports that can be used to display data in different ways. Each report has options to narrow down the results by selecting subgroups, searching by various criteria, and setting a time frame.

Many reports have options to change formatting. In some cases, this changes not only how the data is presented but also what data is shown. In addition, fonts and scaling can be changed to make it easier to read the report. The report name can also be changed if you are using a saved report with a custom name; you can do this by checking the **Use as the report title** check box.

#### Note

Changing the font and scaling may result in data being cut off and not displaying correctly. If you are seeing data shown as #####, set the font and scaling to default. If you are still seeing #####, the value is too large for the field.

# **Saving Views as Reports**

Every view can now be made into a report and saved for future use. You can do this by using the filters and searches, clicking **Print** in the command line, and choosing a **Group by** option. This gives you ultimate flexibility and freedom to create reports.

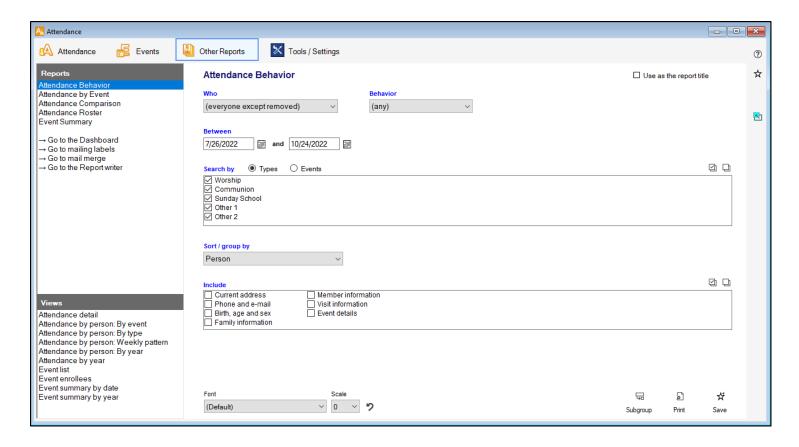
#### Note

Saving a view keeps all filters, searches, and sort orders. You may have to change some of these settings when printing a report. You can also create a dynamic subgroup that will update automatically.

# **Saving Reports**

Because reports and views require some setting up, it is suggested you save the event you are creating a report from if you are going to use the report again in the future. You can do this by clicking **Save** in the command line. This adds the report to your favorites panel, where it can be given a unique name and used again in the future. If the report is saved from a view, it will appear under **My views**. The view will retain all

searches, filters, and sort orders. If you save a report from the Reports tab, it will appear under **My reports** and will save all settings in the report.



#### **Attendance Behavior**

# **Overview**

The Attendance Behavior report displays a variety of attendance information for people in your church. The report can be created for members, enrollees, and any subgroup. In addition, you can search for a specific event or event type. In addition to the total number of events attended in the date range, it will also display the last attended event.

#### Note

This report replaces the Absentee, Attendance Follow Up, and Perfect/Missed Attendance reports in older versions of Shepherd's Staff®.

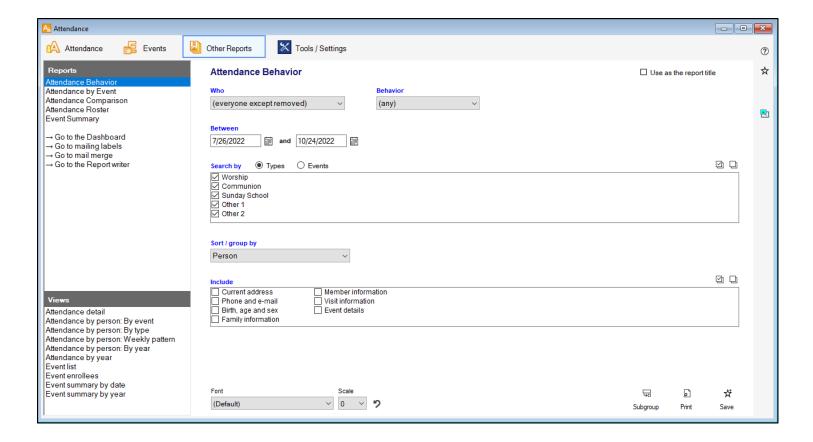
#### **Key Parts**

- » Who—A list of various groups of people, including members, enrollees, and people from a subgroup or list.
- » Behavior—A group of options for various attendance behaviors like perfect attendance and no attendance.
- » Search by—Has two options that allow you to search by event type or by specific events.
- » Sort/group by—Allows you to select what you want the list of people to be sorted by.
- » Include—Adds an assortment of information from each person's profile.

#### **How to Generate an Attendance Behavior Report**

- Open the Attendance module and select the **Reports tab**, then select **Attendance Behavior** from the list of reports.
- 2 Select an option from the **Who** drop-down.
- 3 Select a specific **Behavior**. By default, **Any** is selected.
- 4 Pick a date range.

- 5 Select either a **Type** or an **Event** by clicking the radial buttons and selecting the options that apply.
- 6 Pick a **Sort/group by** option.
- 7 Use the check boxes to add any other information you wish to include.
- 8 Click **Print**.



#### **Attendance by Event Report**

# **Overview**

The Attendance by Event report displays a variety of statistics that break down the attendance of events. This is one of the few reports in which the print preview can be drilled down to display additional information. For example, if you generate the report grouping by event, you can then click on an event name and get a list of everyone who attended that event during the time frame you chose. This allows the report to be flexible, and you can use it to generate multiple reports.

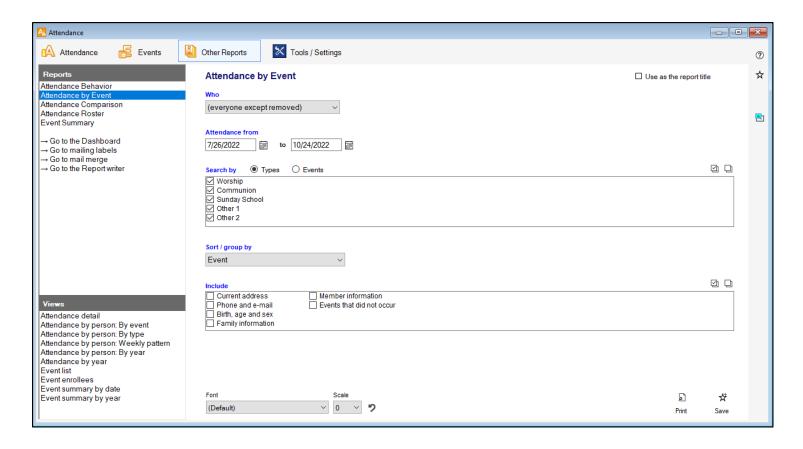
#### **Key Parts**

- » Who—Contains a list of various groups of people, including members, enrollees, and people from a subgroup or list.
- » Attendance—Allows you to choose a date range to pull attendance data from.
- » Search by—Has two options that allow you to search by event type or by specific events.
- » Sort/group by—Allows you to select how you want the list of people to be sorted.
- » Include—Adds to the report an assortment of information from the person profile.

# Here is how to generate an Attendance by Event Report:

- 1. Open the Attendance module and select the **Reports tab**, then select **Attendance by Event** from the list of reports.
- 2. Select an option from the **Who** drop-down.
- 3. Pick a date range.
- 4. Select either a **Type** or an **Event** by clicking the radial buttons and selecting the options that apply.
- 5. Pick a **Sort/group by** option.
- 6. Use the check boxes to add any other information you wish to include.
- 7. Click Print.

8. In the print preview, you can double click a data type, and the report will drill down to display additional information.



#### **Attendance Comparison**

# **Overview**

The Attendance Comparison report displays the total number of attendees for events over the course of one or multiple years for a set period of time. Like other reports, this report can be tailored to a specific group of people or event.

Unlike other reports, this one has two layouts. The layout affects not only how the page is printed out but also how the data is laid out on the page. If **Horizontal** is selected, data is displayed by event and event type. The total is broken down by the time period you choose, and only the total for the time period is listed. If **Vertical** is selected, the data is separated by time period and year, with each column being a different event type. This layout also includes the average attendance per event and the average attendance per year.

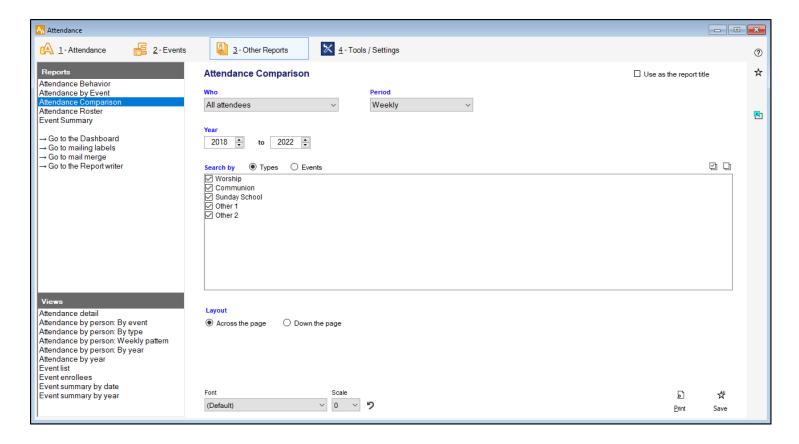
#### **Key Parts**

- » Who—Contains a list of various groups of people, including members, enrollees, and people from a subgroup or list.
- » Year Determines the start and end year you want data to be displayed for.
- » Period—Determines the length of time you want data to be grouped by (weekly, monthly, quarterly, or yearly).
- » Search by—Has two options that allow you to search by event type or by specific events.
- » Layout—Changes the layout of the data on the page and what information is available in the report.

# Here is how to generate an Attendance Comparison Report:

- 1. Open the Attendance module and select the **Reports tab**, then select **Attendance Comparison** from the list of reports.
- 2. Select an option from the Who drop-down.
- 3. Select a Period.

- 4. Pick a date range.
- 5. Select either a **Type** or an **Event** by clicking the radial buttons and selecting the options that apply.
- 6. Pick a Layout.
- 7. Click Print.



#### **Attendance Roster**

# **Overview**

Attendance Rosters are used to easily and quickly take attendance at events. In Shepherd's Staff®, the attendance rosters are designed to be flexible and usable for any event. There are three different types of rosters. **Sunday School** rosters can be formatted in various ways so that each teacher can have a different version. **Generic rosters** can be used in any situation but do not have any special format options. Lastly, a **blank roster** can be printed with only dates filled in; you will need to enter names and other information. Each roster can have a set start date and then be automatically incremented by a set time. The report will list a maximum of seventeen dates. In addition, rosters can include additional information, like birthdays and contact information.

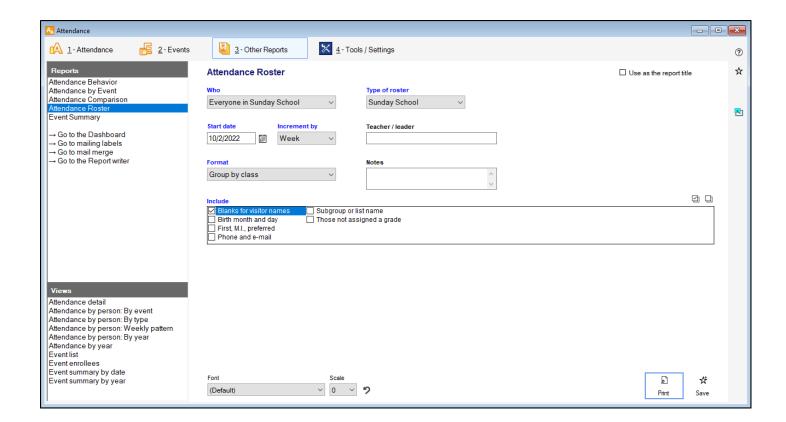
# **Key Parts**

- » Who—Contains a list of various groups of people, including members, enrollees, and people from a subgroup or list.
- » Type of Roster—Determines the type of roster that is generated: Sunday School, Generic, or Blank form.
- » Increment by—Controls the dates that are shown on the roster. This can be set to weekly, daily, or biweekly.
- » Format—Specific to Sunday School rosters. These options format the list in different ways depending on if each class needs a roster or only one master roster is needed.
- » Include—Lists additional information that can be added to the rosters, like spaces for visitors, and birthdays. If Birthdays are included, the birth dates that fall within the months the report covers, will be **bold** with asterisks (as shown below)

10/24/2022 11:11 am	Christ Community Church Attendance Roster																	
D00 Preschool 0	4	0ct 2	Oct 9	Oct 16	t 23	Oct 30	9 00	ov 13	ov 20	ov 27	ec 4	ec 11	ec 18	ec 25	Jan 1	Jan 8	Jan 15	Jan 22
Name	Birthday	+	<u> °</u>	0	<u>  ^ </u>	0	Z	2	Z	z	<u> </u>	Δ	<u> </u>	۵	ñ	ñ	ñ	ñ
Abbott, Jacob	Mar 16	х		Ļ		Ļ				Ļ		Ļ		Ļ		Ļ		Ц
Holdren, Hattie	Jul 14	х	L							L		L	L	Ļ		L		Ц
Hung, Lily	*0d 16	х								乚		<u> </u>		乚		L		Ш
Visitors															Со	unt:	3	
1.		Π																П
2.																Г		П
3.		T																П
4.																		
5.																		
6.																		Ш
7.																L		Ц
8.														L		L		Ц
9.		L								L		L		L		L		Ц
10.																		Ш

# Here is how to generate an Attendance Roster Report:

- 1. Open the Attendance module and select the **Reports tab**, then select **Attendance Roster** from the list of reports.
- 2. Select an option from the **Who** drop-down.
- 3. Choose the **Type of roster** you want to print.
- 4. Pick a **Start date** and an option under **Increment by**.
- 5. Select a Format from the drop-down (for Sunday School rosters only).
- 6. Use the check boxes to add any other information you wish to include (for Sunday School and Generic rosters only).
- 7. Add any additional notes (for Sunday School and Generic rosters only).
- 8. Click Print.



#### **Event Summary**

# **Overview**

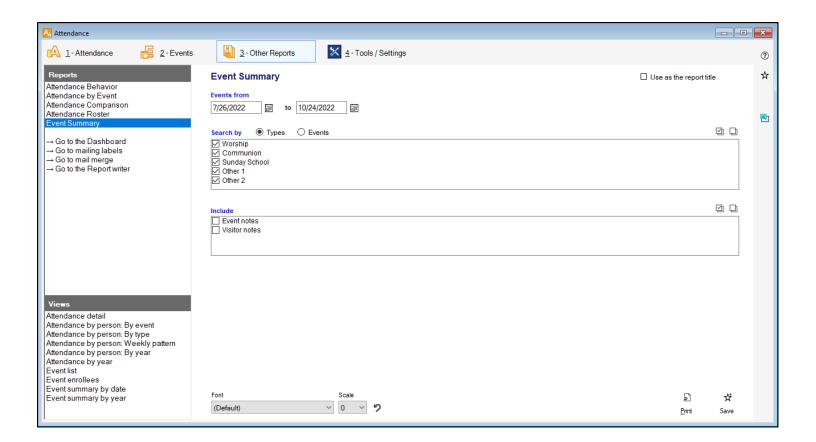
The **Event Summary** report is the perfect way to print off a summary of any number of events from a certain time period. This will quickly display the attendance, date, and other statistics of events. Like in other reports, you can choose whether to search by event type or by specific events, and you can include notes that will appear in the **Event Record**.

# **Key Terms**

- » Who—A list of various groups of people, including members, enrollees, and people from a subgroup or list.
- » Events from—The date range you want the report to display events from.
- » Search by—Has two options that allow you to search by event type or by specific events.
- » Include—Options to include event and visitor notes.

# Here is how to generate an Event Summary report:

- Open the Attendance module and select the **Reports tab**, then select **Event Summary** from the list of reports.
- 2 Select a date range using the **Event Summary** options.
- 3 Select either a **Type** or an **Event** by clicking the radial buttons, and select the options that apply.
- 4 Use the check boxes to **include** any other information.
- 5 Click Print.



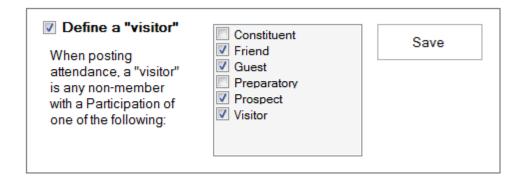
#### Define a "Visitor"

# **Overview**

This utility allows you to set various Participation types that, when selected, will automatically mark any non-member as a visitor. These Participation types are most likely entered in the participation field of the person's profile in the Membership module. As of right now, the list of Participation options that are available cannot be changed or added to.

# Here is how to define a visitor:

- 1 Review your membership data to determine what selections will work best for your church.
- 2 Open the **Attendance module** and select the **Tools/Settings tab.**
- 3 **Check** the box next to **Define a "visitor"**.
- 4 Check the boxes for the definitions you are using in your membership data.
- 5 Click Save.



#### **Other Setting**

# **Overview**

This section contains only one option, which controls whether to allow attendance batches to be automatically created when offering batches are posted. Checking the box will cause these attendance batches to be automatically created. Unchecking the box will prevent them being created.

This setting may be useful depending on the process you use when entering attendance and offerings. If you usually enter offerings first, you can check the box, and an attendance batch will automatically be created containing all people who were included in the offering batch. This can save time for your church office.

#### Here is how to use the Other settings feature:

- 1 Open the **Attendance module** and select the **Tools/Settings tab.**
- 2 Check the box next to Other settings.
- 3 Use the **check box** to select whether to create attendance batches when posting offering batches.



#### **Combine Attendance for Two People**

# **Overview**

The Combine Attendance utility combines the attendance data of two people. This utility is helpful when you have two person records for the same person and both have attendance linked to them. After the utility is run, all attendance records and notes for those two people will be combined into one person.

All records for the two people are merged together. If both people are marked as attending the same event, the person being merged will simply be removed from the event. All notes will be merged as well.

#### Info

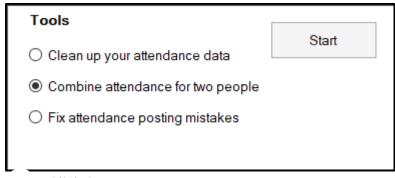
An alternative to this utility is the Combine People utility in the Membership module. This utility combines all membership, attendance, and contribution data and removes the person who was duplicated.

#### **Warning**

It is recommended that you perform a backup before using this utility. Once this utility is run, there is no way to recover the information without restoring a backup.

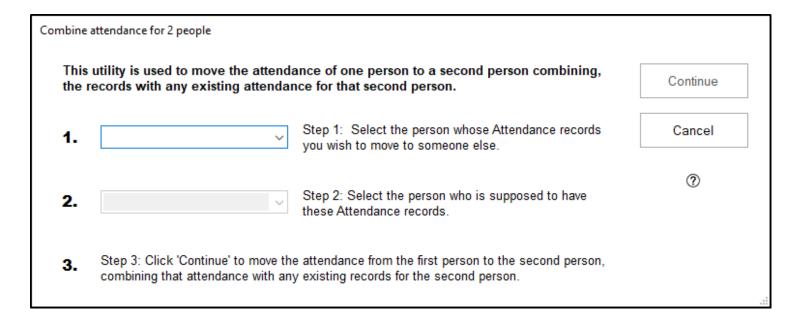
# Here is how to combine the attendance of two people:

- 1 Back up your database.
- Open Attendance and select the Tools/Settings
- In the **Tools** section, select **Combine attendance for two people**.



1 Click Start.

- Follow the directions in the window that appears. Select a **person to merge** in the first drop-down and select the **original person** in the second drop-down.
- 3 Click Continue.



#### **Change Attendance Types**

#### **Overview**

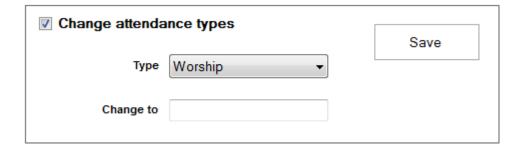
Attendance types allow you to categorize events, which is important for keeping attendance organized. Shepherd's Staff® has three default attendance types available: Worship, Communion, and Sunday School. In addition, you can add two custom attendance types using the **Change Attendance Types** utility in the **Tools/Settings** tab.

#### Note

The names of all attendance types can be changed at any time using this utility. After you change an attendance type's name, you will need to close and reopen the Attendance module for the data grids to display the new name.

### Here is how to change the name of an attendance type:

- When the **Attendance** module is open, select **Tools/Settings**.
- 2 Check the box next to the Change attendance types option
- 3 Use the drop-down menu to select the attendance **Type** you want to rename.
- 4 Enter the new name in the **Change to**
- 5 Click Save.
- 6 Close and reopen the Attendance module.



#### Clean up Attendance Data

# **Overview**

Over time, Shepherd's Staff® can build up a large amount of attendance data. Some of this data may not be needed anymore and will ultimately slow down the software. Because of this, a utility is included that will remove all attendance detail records that are more than ten years old. Information in the **Attendance by person/year**, **Attendance by year**, **Event by date**, and **Event by year** views will be retained, allowing you to see totals but not to see who specifically attended those events.

#### **Warning**

It is **HIGHLY** recommended that you perform a backup before using this utility. Once this utility has been run, there is no way to recover the information without restoring a backup.

# Here is how to clean up your attendance data:

- 1 Back up your database!
- 2 Open the **Attendance** module and select the **Tools/Settings tab.**
- 3 Under the **Tools** section, select **Clean up your attendance data**.
- 4 Click **Start**.
- 5 **Check the box** to confirm the removal of the records.
- 6 Click Continue.

Clean up records	
This utility lets you remove individual attendance detail that is over 10 years old.	Continue
Event totals by date, personal totals by year, and church-wide yearly totals will NOT be affected.	
It is HIGHLY RECOMMENDED that you perform a backup before running this utility.	Cancel
icis i iidi ie i i neodwiwe noeb alat you pellolili a backup belore fullilling alls dality.	<b>②</b>
Mark the checkbox and click "Continue" to permanently delete old attendance detail records.	
☐ Delete all attendance detail records before 10/24/2012 (4,641 records)?	

#### **Fix Attendance Posting Mistake**

# **Overview**

Once a batch is posted, there are limited options available for editing the batch. Attendance records can be added or removed manually, but there is no way to change the event, date, or type. To change the event, date, or type, you will need to use the Fix Attendance Posting Mistakes utility. If you created the event and attendance records manually, they will not show up in this utility.

This utility allows you to select a batch that was previously entered and change the date, event, or type. This will also change all attendance and event records associated with that batch and then update all grids.

#### Note

After the utility has been run, some views may not update fully until you close and reopen the Attendance module.

### Here is how to fix an attendance posting mistake:

- 1 Open **Attendance** and select the **Tools/Settings tab.**
- 2 Select Fix attendance posting mistakes under Tools
- 3 Click Start.
- 4 Select the **Batch** you wish to change, and click **Continue**.
- Make the desired changes to the batch by selecting the **check box** next to the option and selecting a new **date**, **event**, or **type**.
- 6 Click Save.

Fix attendance posting mistakes Select the posted batch with the incorrect date or event from within the last two years and then click "Continue." Continue Date -Event EnteredBy PostedBy Count 10/2/2022 Contemporary Worship SYSADMIN **SYSADMIN** 142 Cancel 10/2/2022 Sunday School SYSADMIN SYSADMIN 38 9/25/2022 Contemporary Worship 122 SYSADMIN SYSADMIN ? 9/18/2022 Contemporary Worship SYSADMIN SYSADMIN 153 9/18/2022 Sunday School SYSADMIN SYSADMIN 70 9/11/2022 Contemporary Worship 144 SYSADMIN SYSADMIN 9/4/2022 Sunday School 70 SYSADMIN SYSADMIN 8/28/2022 50th Anniversary SYSADMIN SYSADMIN 320 8/28/2022 Sunday School SYSADMIN SYSADMIN 320 8/14/2022 Contemporary Worship 29 SYSADMIN SYSADMIN 5/29/2022 Contemporary Worship SYSADMIN SYSADMIN 28 7 5/22/2022 Contemporary Worship SYSADMIN SYSADMIN 7 5/22/2022 Contemporary Worship SYSADMIN SYSADMIN

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5/15/2022 Contemporary Worship

#### **Accessing WebTools**

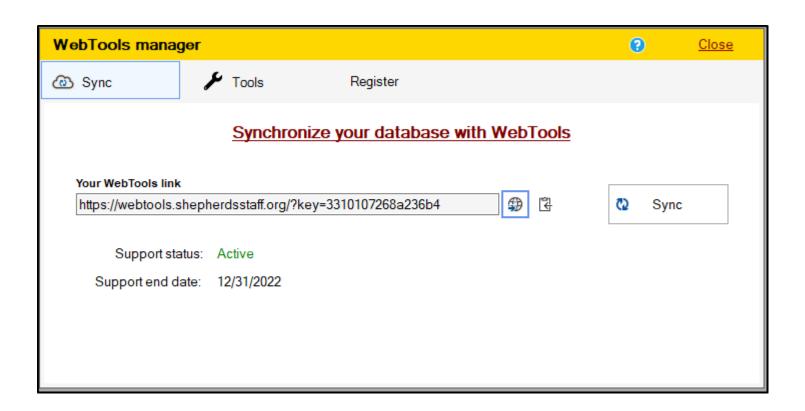
#### **Overview**

Every Shepherd's Staff® customer who has an active support contract has the option of accessing their own secure WebTools site. The data kept in WebTools is safe, and only those individuals with a login to your Shepherd's Staff database can access your WebTools site. Keep your WebTools URL handy because the only way to get it is by logging into Shepherd's Staff. You can always copy and paste the URL into an email and send it to a church staff member so they can use WebTools.

All users who have a username for your Shepherd's Staff database will use their same username and password to log into WebTools. Security settings will carry over from Shepherd's Staff to WebTools. If a user only has access to enter offerings in Shepherd's Staff, they will only be able to access the offering portion of WebTools.

You can find the link to your WebTools site by going to either of the following places:

- » Click on the WebTools Sync button ( ) in the Main Menu of Shepherd's Staff.
- » In the main menu of Shepherd's Staff, click on Tools>WebTools Sync.
- » In either case, from the WebTools manager box, click the link to open WebTools.





# **Christ Community Church**

Please enter your user ID and password.
User ID:
Password:
Sign In

Support expiration: 12/31/2025

Need help? Contact us.

#### **Entering Attendance in Webtools**

# **Overview**

Entering attendance in WebTools is easy and simple. It allows you or volunteers to enter attendance from home if you do not have the ability to enter it from the church office. The attendance batches in WebTools are a simplified form of the attendance batches in Shepherd's Staff®. There is no way to add guests in WebTools (you can list them in the notes), and WebTools automatically assumes that members who are confirmed take Communion.

People can be added both individually and as families to make things easy and quick. In addition, you can sort everyone into categories by clicking the tabs under the search bar. The categories available are Members, Enrollees, and Non-members.

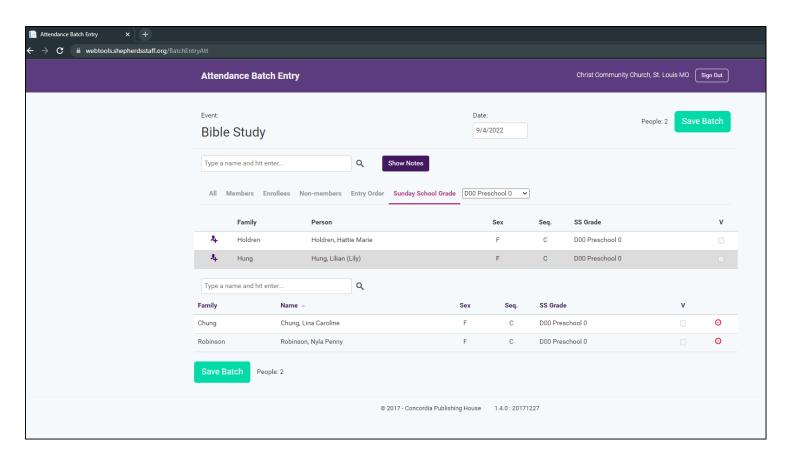
#### **Key Parts**

- » Search—This can be used to quickly find an individual or household. You can search for a full name or just part of a name.
- » People tabs—Under the search bar, you will find several tabs that allow you to sort the list of people to easily find individuals.
- » Adding people—The first row of each household will have two icons. The icon on the left will add the entire family. The icon on the right will add only a single person. You can add people to the list by clicking either icon.
- » People attended—A list of people who attended the event will start to form at the bottom of the page. This will display everyone who was marked as attended.
- » Communion—If the event has Communion, WebTools will by default mark all people as having participated in Communion. To change this, you will need to edit the row by clicking the pen icon next to each person's name and clicking the Communion check box.

# Here is how to create an attendance batch:

1 Log into WebTools.

- 2 Click the Attendance Batches tab.
- 3 Click Add a Batch.
- 4 Select a date and an event, and click Continue.
- 5 Click the **purple icons** to add people to the batch.
- 6 When you are finished, click Save Batch.
- 7 Go back to the main Attendance Batches tab, and click the **status** of the new batch. Changing the status from "In process" to "Ready" will allow you to import the batch into Shepherd's Staff.



#### **Edit a Batch in Webtools**

# **Overview**

You can edit an attendance batch in WebTools any time before it has been imported into Shepherd's Staff®. After it has been imported, the batch will need to be edited in Shepherd's Staff.

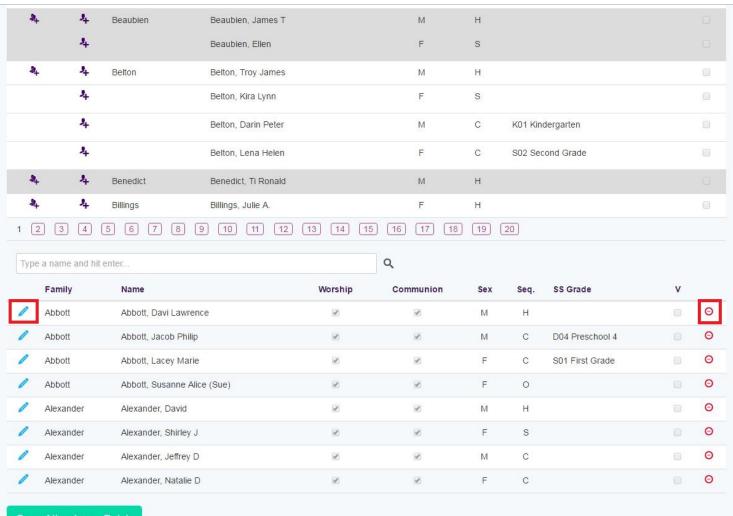
While editing a batch in WebTools, you can change the date of the batch, and you can delete and edit rows just like you can in Shepherd's Staff. In addition, you can always import the batch into Shepherd's Staff and edit it that way.

# **Key Parts**

- » Edit—You can edit a line in the batch by clicking the pen icon on the row you wish to edit. This will allow you to change the person's participation in Communion or their worship attendance. Afterward, be sure to click the **Save Batch** button to save your changes.
- » Delete—On the far right side of each row, you will see a red icon. Clicking this will remove a person from the attended list.

#### Here is how to edit a batch:

- 1 Log into WebTools.
- 2 Go to the Attendance Batches
- 3 Click **Open** for the batch you wish to edit. This will open the same view as if you were starting a new batch, but it will include all the previously entered data.
- Below the list of people who can be added, you will see a list of people already added to the batch. You can edit anyone by clicking the **pen icon** on the left side of their row.
- WebTools will automatically assume everyone added took Communion if the service you selected has Communion. You can edit people's Communion participation by clicking the **pen icon** next to each person and then unchecking the **box in the Communion column**.
- 6 You can delete a person from the batch by clicking the **red icon** on the far right side of their row.



Save Attendance Batch

#### Importing Attendance Batches from WebTools

# **Overview**

After you have completed an attendance batch in WebTools, the batch is ready to be imported into Shepherd's Staff. The first step to making the import happen is to change the batch's status in WebTools from "In process" to "Ready". You can change the status by clicking on the status that is listed. Then you can open Shepherd's Staff, import the batch, and post the batch.

#### **Statuses**

- » In Process—This means the batch is still being worked on. Changes can be made to the batch in WebTools only when the batch is listed as "In process".
- » Ready—This means the batch is ready to be imported into Shepherd's Staff. When a batch has this status, it cannot be edited in WebTools. However, you can change the status back to "In process" to edit it in WebTools, or you can edit it in Shepherd's Staff after you have imported it.

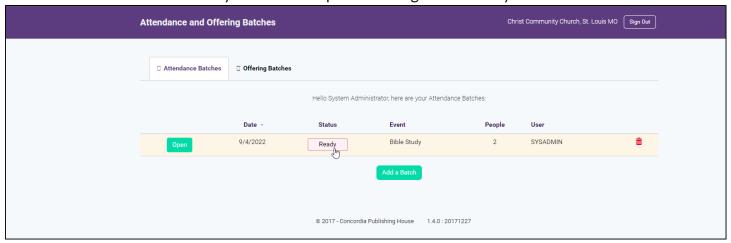
#### Note

After a batch has been imported into Shepherd's Staff, it will be removed from WebTools.

# Here is how to import a batch from WebTools:

- 1. Log into WebTools.
- 2. Click the Attendance Batches tab to view the attendance batches.

3. Click on the status of the batch you want to import to change it to "Ready".



- 4. Open Shepherd's Staff and open the Attendance module.
- 5. On the Attendance table that opens, navigate to the **Batches tab**.
- 6. Click on the WebTools icon at the bottom of the window:



7. Select the batch you want to import, then click

